

health and support services



Volusia | Flagler Area

MEDICAL AND SOCIAL SERVICES

► RYAN WHITE CARE ACT

In August 1990, Congress signed the Ryan White Comprehensive AIDS Resources Emergency (CARE) Act, and in doing so created a system of services that has greatly improved the quality and availability of health care services for people living with and affected by HIV and AIDS. The CARE Act grants Federal funding to states and cities to provide outpatient health and support services to people living with HIV and AIDS. The CARE Act is divided into four parts; however, only Part B and D are available in Volusia and Flagler Counties.



PART B—HIV CARE GRANT

PART B provides grants to states to improve the ability, quality, and organization of health care and support services for individuals and families with HIV and AIDS. In Florida, Part B funds are distributed through 16 separate planning districts based on the documented needs in each area. The Partnership for Comprehensive HIV/AIDS Planning (PCHAP) oversees local priorities and development for area 12, which is comprised for Volusia and Flagler counties.



WHO IS ELIGIBLE?

Anyone who has HIV or AIDS and has no other resource to pay for HIV related services may be eligible for CARE Act services through the Ryan White Network.

In order to issue a letter of program eligibility, a Ryan White Eligibility Specialist will require documentation confirming ALL of the following:

- Proof of HIV positivity
- Annual gross income less than or equal to 400% of the Federal Poverty Level
- Identity (picture ID)
- Proof of living in Florida

Volusia and Flagler Area HIV/AIDS Health Services funded under PART B of the CARE Act:

- Intake and eligibility services (Department of Health in Volusia County)
- Case management (Department of Health in Volusia County)
- Primary medical care
- Medications
- Transportation assistance
- Dental care
- Mental health treatment/counseling
- Health insurance assistance

PART D—WOMEN AND CHILDREN

PART D provides funding directly to Medical Providers for programs that target women and children. The provider for Volusia and Flagler counties is UF CARES University of Florida Center for HIV/AIDS, Research, Education & Service.

CONTACT FOR MORE INFORMATION:

Florida Department of Health in Volusia County www.volusiahealth.com
1845 Holsonback Dr., Daytona Beach, FL 32117 (386) 274-0634

Health Planning Council of Northeast Florida www.hpcnef.org
101 S. Palmetto Ave., Ste 5, Daytona Beach, FL 32114 (386) 323-2046



HEALTH INSURANCE ASSISTANCE

► AICP—AIDS INSURANCE CONTINUATION PROGRAM*

The AICP is a State of Florida, Department of Health program for Floridians who have AIDS or are HIV symptomatic and need help paying for their insurance premiums, deductibles and co-payments.

WHO IS ELIGIBLE?

If you cannot afford to pay your monthly health insurance premiums because you are no longer working or because you are a low-income working person, you may be eligible:

- Must have current Ryan White eligibility letter
- Diagnosis of AIDS or HIV positive (with symptoms)
- Annual gross income (before taxes) not more than 400% of the most current Federal Poverty Level (FPL) guidelines
- Currently covered by private health insurance
- Willing to sign all AICP forms

BENEFITS OF THE PROGRAM

- Insurance premium payments, up to \$750/month, paid to your employer or insurance company for medical, dental, and vision.
- Group, COBRA, Family and Individual policies qualify co-payments (\$100/month limit) to your medical, dental and vision.
- Deductibles (\$2,500/year limit)

CONTACT FOR MORE INFORMATION:

Florida Department of Health in Volusia County www.volusiahealth.com
- 1845 Holsonback Dr., Daytona Beach, FL (386) 274-0634

Health Planning Council of Northeast Florida www.hpcnef.org
101 S. Palmetto Ave., Ste. 5
Daytona Beach, FL 32114 (386) 323-2046

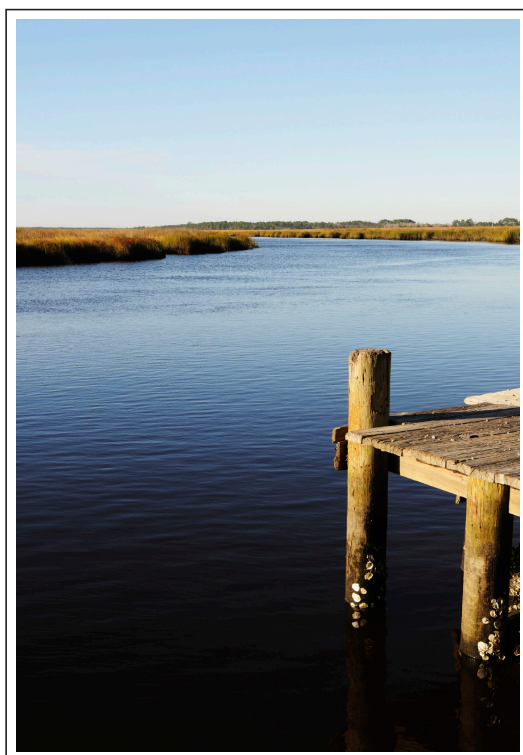
Northeast Florida AIDS Network www.nfanjax.org
2715 Oak Street, Jacksonville, FL 32205 (904) 356-1612

* AICP HAS A LIMITED AMOUNT OF FUNDS, AND IS OPEN TO FLORIDA RESIDENTS WHO MEET ALL THE PROGRAM REQUIREMENTS. HOWEVER, ALL BENEFITS ARE BASED ON FUNDING AVAILABILITY.

► **ACA - Affordable Care Act**

The Affordable Care Act (ACA) is the health care reform law often called by its nick-name ObamaCare. It guarantees access to health insurance regardless of pre-existing health conditions and requires that many people be insured, or pay a penalty. It also provides premium payment assistance for ALL or part of the premiums for qualifying consumers.

For more information go to : www.healthcare.gov





PRESCRIPTION MEDICATION PROGRAM

► ADAP—AIDS DRUG ASSISTANCE PROGRAM

The AIDS Drug Assistance Program is a State of Florida, Department of Health program that provides access to life-saving medications to treat HIV/AIDS and related diseases. The program assists low-income persons who are living with HIV/AIDS and who do not have prescription healthcare coverage from private insurance, or Medicaid, Medicare Part D or Low Income Subsidy (LIS).

WHO IS ELIGIBLE?

As funds allow the program is open to Florida residents who meet the following requirements:

- Must have current Ryan White eligibility letter
- Does not have private insurance coverage for medications, and does not qualify for Medicaid, Medicare Part D or Low Income Subsidy (LIS)
- Must have proof of HIV positivity
- Must have current CD4 and Viral Load results (less than 6 months)
- Annual gross income (income before taxes) not more than 400% of the most current Federal Poverty Level
- Must have a prescription that is:
 - Written by a doctor who is licensed to prescribe medication in the state of Florida
 - Less than 6 months old
 - For medications to treat HIV, AIDS or illness related to HIV or AIDS
 - For medications that are on the approved ADAP formulary

CONTACT FOR MORE INFORMATION:

Florida Department of Health in Volusia County www.volusiahealth.com
- 1845 Holsonback Dr., Daytona Beach, FL (386) 274-0634

1-800-FLA-AIDS (1-800-352-2437)





HOUSING ASSISTANCE

► HOPWA—HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS

The HOPWA program is a Federal program dedicated to address the housing needs of persons living with HIV/AIDS and their families by assisting with short-term housing needs. HOPWA funds are limited and are available for very-low income individuals and families to help maintain them in their own homes. The services include:

- Short-term rent, mortgage, and utilities assistance (electric, gas, water)

WHO IS ELIGIBLE?

- Must have current Ryan White eligibility letter
- Must have proof of HIV positivity
- Must have a documented income that does not exceed 80% of the median income in area
- Must have a documented HIV-related need for housing

CONTACT FOR MORE INFORMATION:

Florida Department of Health in Volusia County www.volusiahealth.com
- 1845 Holsonback Dr., Daytona Beach, FL (386) 274-0634

Health Planning Council of Northeast Florida www.hpcnef.org
101 S. Palmetto Ave., Ste. 5,
Daytona Beach, FL 32114 (386) 323-2052





SOCIAL SECURITY ADMINISTRATION

Social Security Administration offers two programs:

1. Social Security Disability Insurance Program (SSDI)
2. Supplemental Security Income (SSI)

► SOCIAL SECURITY DISABILITY INSURANCE PROGRAM

Social Security pays benefits to people who cannot work because they have a medical condition that is expected to last at least one year or result in death. Federal law requires this very strict definition of disability. While some programs give money to people with partial disability or short-term disability, Social Security does not.

WHO IS ELIGIBLE?

- Must be determined as “disabled” (the inability to engage in any substantial gainful activity) by the Social Security Administration
- Must have worked long enough, and recently enough, and have paid into Social Security System by being employed and have FICA taxes deducted from your wage

► SUPPLEMENTAL SECURITY INCOME

Supplemental Security Income (SSI) is a Federal income supplement program. It is designed to help aged, blind, and disabled people, who have little or no income. The program provides cash to meet basic needs for food, clothing, and shelter.

WHO IS ELIGIBLE?

- Individuals with assets no more than \$2,000 for a single person or \$3,000 for a couple. Assets include: bank accounts, any real estate other than the home you live in, stocks and bonds.
The following items are NOT included towards assets: personal home, household goods and personal effects, one car or truck, one wedding and engagement ring, a limited burial fund, or property essentials for self-support. (If you own a home, you must live in it or it will be counted toward assets.)
- Must have a monthly income that meets the current guidelines of the Social Security Administration.
Income includes: wages, veteran’s benefits, retirement pensions, workers and unemployment compensation, in-kind support such as food, clothing, and shelter, money received from rental properties, stock dividends, and interest from savings accounts.



WHAT WILL I NEED TO APPLY?

1. Social Security number and proof of age, as well as any additional social security number on which individual may have received benefits in the past (parents, spouse, etc.)
2. A letter from your doctor stating diagnosis, date first diagnosed, and a list of any restrictions your doctor has given due to your condition.
3. A complete list of reasons the individual is unable to work.
4. A complete list of all medications and doses that have been prescribed for condition.
5. Name, address, and phone number(s) of all doctors, hospitals, clinics, and case workers that have provided treatment; and dates and types of treatments received.
6. Laboratory and test results.
7. Medical records from doctors, therapists, hospitals, clinics and caseworkers that applicant has in their possession.
8. If ever married, the full name of spouse(s), the date(s) of marriage, and the social security number(s).
9. Social Security Number(s) for minor children.
10. Certified copy of applicant's birth certificate. If born in another country, proof of U.S. Citizenship or permanent residency.
11. Copies of all insurance policies (life insurance, health insurance, etc.)
12. W-2 forms for the past two years, or if self-employed, a copy of federal tax returns for the past two years.
13. Jobs and dates worked in the past 15 years before individual became unable to work.
14. All bank account statements for the past two months.
15. Certificates from all stocks/bonds.
16. Vehicle registration.
17. Proof of rent/mortgage. (If applicant shares a household and payments with someone else, applicant will need to provide their name(s) and payment amounts).
18. Proof of household expenses (including utilities, food, etc.) for the past 12 months.

HOW TO APPLY?

There are 3 ways to apply for Social Security Benefits.

- Online (SSD only): www.ssa.gov
- By phone: (800) 772-1213 (7 a.m.-7 p.m., Monday through Friday)
- In person:
 - 4990 S. Clyde Morris Blvd., Port Orange, FL 32127; (866) 210-8089
 - 1629 S. Adelle Ave., DeLand, FL 32720; (866) 964-7396



MEDICAID

Medicaid is the state and federal partnership that provides health coverage for selected groups of people with low incomes. Its purpose is to improve the health of people who might otherwise go without medical care for themselves and their children. Medicaid also assists aged and disabled people with the costs of nursing facility care and other medical expenses. Eligibility for Medicaid is usually based on a family's or individual's income and assets.

WHO IS ELIGIBLE?

The Social Security Administration (SSA) determines eligibility for Supplemental Security Income (SSI). Those who receive SSI are automatically eligible for Medicaid. The Florida Department of Children and Families (DCF) determines eligibility for low income children and families, aged persons, disabled persons, and persons seeking institutional care. Those who receive Temporary Assistance to Needy Families (TANF) are also automatically eligible for Medicaid. In Florida, financial need is determined based on unique income/asset guidelines for each of the 27 different eligibility categories.

There are 3 exemptions to the income/asset guidelines:

- Homestead property—If individual, spouse, or dependent relative is living in the home or individual states that they intend to return to their home.
- Burial funds under certain conditions, up to \$2,500 of assets.
- One personal vehicle.

Medically Needy Program

Individuals whose income is too high to qualify for other Medicaid programs but who have large monthly medical bills. On a month-by-month basis, the individual's medical expenses are subtracted from his or her income. If the remainder falls below Medicaid's income limits, the individual may qualify for Medicaid for the full or partial month, depending on the date the medical expenses were incurred. The individual must be determined disabled, and must have medical bills that exceed their Share of Cost. Share of Cost is calculated by subtracting the Medically Needy Income Limit from the net monthly income. Until the monthly share of cost amount is met, the individual is not Medicaid eligible under this program. Assets are limited to \$5,000 for an individual and \$6,000 per couple.

Managed Medical Assistance (MMA)

For more information go to: www.flmedicaidmanagedcare.com

Qualified Medicare Beneficiaries (QMB)

This program provides cost-sharing assistance for individuals who are enrolled in Medicare Part A, including payment of premiums, deductibles, and co-pays. Potentially qualified individuals are those with income not exceeding 100% of the Federal Poverty Level and not otherwise eligible for Medicaid. Eligibility requirements include assets less than \$5,000 per person and \$6,000 per couple. Applicants must have already filed for all other benefits which they are eligible.

Special Low-Income Medicare Beneficiary (SLMB)

This program provides payment of Medicare Part B premiums. Potentially qualified persons are those with income above 100% but less than 120% of the Federal Poverty Level, who are entitled to Medicare Part A and are not eligible for Medicaid. Eligibility requirements include assets no more than \$5,000 per person or \$6,000 per couple. Applicants must already have filed for all other benefits which they are eligible.

Qualifying Individuals * (QI1)

This program provided payment of Medicare Part B premiums. Potentially qualified individuals are those with income at least 120% but less than 135% of the Federal Poverty Level, who are entitled to Medicare Part A and who are not otherwise eligible for Medicaid. Eligibility requirements include assets no more than \$5,000 per person or \$6,000 per couple. Applicants must already have filed for all other benefits which they are eligible.

*QI1 program is limited to availability of funding.

CONTACT FOR MORE INFORMATION:

Florida Department of Children and Families
210 N. Palmetto Ave., Daytona Beach, FL 32114 (866) 762-2237
www.myflorida.com/accessflorida

Social Security Administration (800) 772-1213
4990 S. Clyde Morris Blvd., Port Orange, FL 32127 (866) 210-8089
1629 S. Adelle Ave., DeLand, FL 32720 (866) 964-7396
www.ssa.gov



MEDICARE

Medicare, created in 1965 as an amendment to the Social Security program, provides health insurance to persons age 65 and older, to disabled persons under age 65 and who have been receiving Social Security Disability Insurance (SSDI) benefits for 24 months, and to persons of any age suffering from permanent kidney failure. Medicare should be considered as offering payment for the “basic” costs of health care. Not all medical expenses or the costs of long-term-care are covered.

Medicare has 3 parts:

- **Medicare Part A:** Part A generally covers inpatient hospital care, care in critical access hospitals, skilled nursing facilities, hospice care, and some home health care. Most people get Part A automatically when they turn 65 and are not required to pay a monthly premium. Payments are made from Medicare directly to the provider. Persons who are eligible for Part A are responsible to pay deductibles and co-payments to the provider.
- **Medicare Part B:** Part B generally pays for doctors’ fees and services, outpatient hospital care, and some medical costs not covered by Part A, like physical and occupational therapy. Part B will help pay for some covered services only when they are declared medically necessary. Part B has a \$100 deductible per year then pays 80% of an approved rate for each service. Benefits may be paid directly from Medicare to the provider, or to the patient, which must then be forwarded to the provider. Part B is a voluntary insurance plan and it is not free; there is a small monthly fee associated with the program.
- **Medicare Part D:** In January 2006, the federal government put into operation Medicare Part D—a voluntary prescription medication program for all Medicare beneficiaries. Medicare Part D allows people over aged 65 to choose from a number of drug plans that must offer a set of basic prescription services. Individuals that enroll in Part D coverage must select a specific plan from a health insurance company that provides coverage in their local area. Plan premiums, deductibles, and co-pays will vary. Some individuals may also qualify for a low-income subsidy, or “extra help” for paying for medications.

CONTACT FOR MORE INFORMATION:

Social Security Administration

(800) 772-1213

4990 S. Clyde Morris Blvd., Port Orange, FL 32127

(866) 210-8089

1629 S. Adelle Ave., DeLand, FL 32720

(866) 964-7396

www.ssa.gov





OTHER GOVERNMENT ASSISTANCE

► FOOD ASSISTANCE PROGRAM

Florida offers a Food Assistance Program (SNAP) through the Florida Department of Children and Families. This program is designed to assist low income households with the purchase of nutritious food for the family table. The amount of Food Assistance benefits depends on the number of people in the household that purchase and prepare their food together and how much monthly income is left after certain expenses are deducted.

WHO IS ELIGIBLE?

Individuals must meet all factors of eligibility to get Food Assistance benefits. These include:

- Proof of identity
- Individuals between the ages of 18 to 50, who are not disabled and don't have any dependent children, must work 20 hours a week to receive assistance. Individuals who are not working or participating in a workforce program may only receive assistance for three months in a three year period.
- Households must have a monthly income (before taxes) less than or equal to 130% of the federal poverty level and net income (after taxes) less than or equal to 100% of the poverty level. Households containing individuals who are age 60 or older or disabled must only meet the net monthly income limit. Some household expenses may be subtracted from the monthly income in the Food Assistance budget. Deductions are given for shelter expenses, childcare, medical, child support, and earnings.
- Applicant must live in the state of Florida.
- Applicant must be a U.S. citizen or qualified non-citizen.
- Applicant must provide a Social Security Number or proof that they have applied for a Social Security Number.
- Must cooperate with the state's child support enforcement agency to establish paternity and obtain child support.
- Households may have up to \$2,000 in assets (ex: bank accounts and property, but not the home you live in) or if at least one person is age 60 or older or disabled, their household may have up to \$3,000 in assets.

FOOD ASSISTANCE PURCHASES

Food Assistance benefit may be used to purchase food and plants and seeds used to grow food for the household to eat. Food Assistance benefits cannot be used to purchase any non-food items, for example:

- No Pet food
- No Soap, paper products, and household supplies
- No Grooming items, toothpaste, and cosmetics
- No Alcoholic beverages or tobacco



► TEMPORARY CASH ASSISTANCE (TCA)

The TCA program provides cash assistance to families with children under the age of 18 or under age 19 if full time high school students, that meet certain requirements. The program helps families become self-supporting while allowing children to remain in their own homes. Pregnant women may also receive TCA, either in the third trimester of pregnancy (7th month) if unable to work, or in the 9th month of pregnancy. Parents, children and minor siblings who live together must apply together.

TIME LIMITS

Cash assistance is limited to a lifetime cumulative total of 48 months as an adult (except for child only cases which have no time limit). Temporary Cash Assistance is a temporary support program that encourages and moves families toward self-sufficiency.

WORK REQUIREMENTS

In order to receive TCA, individuals are required to participate in work activities unless they are exempt. Regional Workforce Boards provide work activities and services needed to get or keep a job.

INCOME

Almost all types of income are counted to determine if a household is eligible. Household gross income must be less than 185% of the federal poverty level (for the family size).

OTHER ELIGIBILITY REQUIREMENTS

- Must be a U.S. citizen or qualified non-citizen
- Must be resident of Florida
- Everyone applying for TCA must have a Social Security Number or proof that they have applied for a Social Security Number
- Household's countable assets must be equal to or less than \$2,000
- Licensed vehicles needed for individuals subject to work requirements may not exceed a combined value of \$8,500
- A child must be living in the home maintained by a parent or a relative who is a blood relative of the child
- The parent or the caretaker relative of the child(ren) must cooperate with child support enforcement to identify and locate the non-custodial parent(s), assist in establishing the paternity of the child(ren), and assist in establishing support payments for the child
- Children under age 5 must be current with childhood immunizations
- Children age 6 to 18 must attend school and parents/caretakers must attend school conferences.

CONTACT FOR MORE INFORMATION:

Florida Department of Children and Families
210 N. Palmetto Ave., Daytona Beach, FL 32114 (866) 762-2237
www.myflorida.com/accessflorida



DIGGS MIRACLE CARE OF VOLUSIA AND FLAGLER COUNTIES, INC.

Diggs is a non-profit AIDS Service Organization (ASO) that has been serving families living with HIV and AIDS in the Volusia and Flagler County communities since 1997. Diggs is a multi-service AIDS Service Organization (ASO) that is committed to serving all individuals who are infected with HIV, as well as individuals who may be at risk of becoming infected.

SERVICES OFFERED

- Advocacy and Case Management
- Free HIV testing and counseling
- Transportation (call for specifics)
- Linkage to medical and psychosocial services
- HIV prevention education
- HIV intervention
- Condom distribution
- HIV/AIDS literature distribution
- Smoking cessation education and referrals
- Linkage to Housing Resources

WHO IS ELIGIBLE?

Services are available to Volusia and Flagler county residents.

CONTACT FOR MORE INFORMATION:

Diggs Miracle Care of Volusia and Flagler Counties
875 Dr. Mary McLeod Bethune Blvd., Daytona Beach, FL 32114
www.diggsmiracle.org (386) 323-9855



HISPANIC HEALTH INITIATIVES

HHI is a non-profit 501(c)3 organization, established in 2000, to address the needs of all medically underserved residents of Central Florida. A volunteer driven organization, HHI is a grass roots, Hispanic agency, targeting all medically disadvantaged residents of Orange, Seminole and Volusia Counties, who are facing linguistic, cultural and socio-economic barriers to health information and care.

HHI is the only Hispanic health agency in Central Florida specifically targeting the Hispanic community. HHI also services other minority communities such as the Haitian and Vietnamese populations living in the area.

Hispanic Health Initiatives, Inc. (HHI), es una organización sin fines de lucro, fundada en junio del 2000, con el objetivo principal de servir a la comunidad hispana en asuntos relacionados con la salud. HHI abarca profesionales y voluntarios bilingües, de distintos campos educativos y trasfondos culturales

HHI es la única organización de raíces hispana que presta servicios a los residentes de los condados Orange, Seminole y Volusia que están enfrentando dificultades culturales, lingüísticas y económicas en el campo de la salud.

SERVICES OFFERED

- Referrals
- Diabetes Classes
- Cancer Support
- Education
- Support Groups
- Health Forums
- Health Fairs
- Peer Educators Project



WHO IS ELIGIBLE?

Services are available to Orange, Seminole and Volusia county residents.

CONTACT FOR MORE INFORMATION:

Hispanic Health Initiatives, Inc.
P.O. Box 1925
201 Live Oaks Blvd., Casselberry, FL 32718

www.hhi2001.org
(407) 339-2001
1-866-377-2583



MAMA BEAR PROGRAM

The Mama Bear Program was created in order to prevent the spread of HIV and sexually transmitted diseases from pregnant mothers to their unborn child. This is done by ensuring that mothers receive proper therapy, treatment, and care throughout their pregnancy, and that both mother and child receives appropriate care after birth. The program is voluntary. This program is a collaboration of the following agencies: Children Medical Services (with UF Rainbow Center), Healthy Start of Flagler and Volusia Counties, Inc., Outreach Community Care Network, and Florida Department of Health in Volusia County.

SERVICES OFFERED

- Linkage and referrals
- HIV information and literature
- Sexually transmitted disease information and literature
- Condom Distribution
- HIV and Health Education
- Pregnancy case management
- HIV risk reduction counseling
- Medical follow-up for newborn

WHO IS ELIGIBLE?

Any female living in Flagler or Volusia Counties who is HIV positive or has repeatedly tested positive for an STD while pregnant is eligible for the program, but it is not mandatory.

CONTACT FOR MORE INFORMATION:

Florida Department of Health in Volusia County
1845 Holsonback Dr., Daytona Beach, FL 32117 (386) 274-0664



OUTREACH COMMUNITY CARE NETWORK

The Outreach Community Care Network was originally established in 1985 as a not-for-profit corporation in response to the Human Immunodeficiency Virus (HIV) epidemic. Outreach Community Care Network is dedicated to providing compassionate, professional and confidential services to people in Volusia and Flagler Counties in an effort to respond to HIV and AIDS.

SERVICES OFFERED

- HIV prevention
- Peer Navigators
- HIV clinic
- Pharmacy services
- Lab services
- Medicaid Project AIDS Care case management
- HIV testing and counseling
- Advocacy

WHO IS ELIGIBLE?

Services are provided to Volusia and Flagler County residents.

CONTACT FOR MORE INFORMATION:

Outreach Community Care Network www.outreachinc.org
240 N. Frederick Ave., Daytona Beach, FL 32114 386-255-5569





PREVENTION ON THE MOVE

Stewart-Marchman-Act Behavioral Healthcare's Prevention on the Move, a mobile unit covering high risk areas in the community, provides HIV and hepatitis screening and testing. Their objective is to reduce the incidence of HIV, hepatitis, and other communicable diseases caused by, or in conjunction with substance abuse by bringing services and linkages to care to the community where the clients live, work, and socialize.

SERVICES OFFERED

- HIV counseling and testing
- HIV health education
- HIV risk reduction counseling
- Condom distribution
- Linkage and referrals
- Information and literature
- Peer outreach



WHO IS ELIGIBLE?

Services are offered free to Volusia and Flagler County residents.

CONTACT FOR MORE INFORMATION:

Stewart-Marchman-Act Behavioral Healthcare

800-539-4228

www.smabehavioral.org



FLORIDA DEPARTMENT of HEALTH - VOLUSIA

The Florida Department of Health in Volusia County's HIV/AIDS Program provides intervention and prevention services, case management and eligibility determination for Area 12 which includes both Volusia and Flagler Counties. Program staff works cooperatively with local providers, community service agencies, and area colleges to reach as many at risk individuals as possible.

GENERAL SERVICES OFFERED

- Ryan White Eligibility Determination
- Ryan White Comprehensive Case Management
- Condom distribution
- Community presentations
- HIV/AIDS trainings and certifications
- HIV testing and counseling
- Linkage and referral to care and health services
- HIV/AIDS literature distribution
- Surveillance and data collection
- AIDS Drug Assistance Program (ADAP)
- Health education
- Confidential partner notification

SPECIFIC SERVICES OFFERED

Jail-based HIV Prevention and Testing*

The Jail-based HIV Prevention Program offers HIV counseling and testing, education, literature, condoms, condom negotiation skills, and linkage to needed services for individuals who are incarcerated within the Volusia County Branch Jail. Linkage to appropriate services is also facilitated for individuals upon release.

WHO IS ELIGIBLE?

Services are provided to Volusia and Flagler County residents.

CONTACT FOR MORE INFORMATION:

Florida Department of Health in Volusia County www.volusiahealth.com
1845 Holsonback Dr., Daytona Beach, FL 32117 (386) 274-0634

*Services are for incarcerated and newly released individuals.



HIV COUNSELING, TESTING, AND REFERRAL SITES

LOCATION	TESTS OFFERED	CONTACT NUMBER
Flagler County Health Dept. 301 Dr. Carter Blvd. Bunnell, FL 32110	Oral Blood Draw	386-437-7350
Diggs Miracle Care 875 Dr. Mary McLeod Bethune Blvd., Ste. B Daytona Beach, FL 32114	Oral	386-323-9067
Joel Lawrence Foundation, Inc. 804 South Thompson Ave. DeLand, FL 32720	Oral	386-747-5504
Outreach Community Care Network 240 N. Frederick Ave., Ste. D Daytona Beach, FL 32114	Blood Draw Rapid Oral	386-255-5569
Stewart-Marchman-ACT Behavioral Healthcare, Inc. Administrative Office 1220 Willis Ave. Daytona Beach, FL 32114 PREVENTION ON THE MOVE - MOBILE UNIT <i>-call for schedule of locations</i>	Rapid Oral	386-236-1703
Florida Department of Health in Volusia County —Daytona Beach 1845 Holsonback Dr. Daytona Beach, FL 32117 Anonymous testing available	Oral Rapid Blood Draw	386-274-0634
Florida Department of Health in Volusia County —DeLand 913 N. Spring Garden Ave., DeLand, FL 32720	Oral Blood Draw	386-822-6215
Florida Department of Health in Volusia County —Deltona 3151 Howland Blvd. Deltona, FL 32725	Oral Blood Draw	386-789-7507
Florida Department of Health in Volusia County —New Smyrna Beach 717 W. Canal St. New Smyrna Beach, FL 32168	Oral Blood Draw	386-424-2065

****All Sites offer Confidential testing. Rapid tests can only be done Confedentially ****

Blood Draw Tests

Uses blood drawn from the arm with a needle. This test looks for antibodies to HIV. A positive screening test, also known as a reactive (enzyme immunoassay), must be used with a follow-up (confirmatory) test such as the Western blot to make a positive diagnosis. Blood draw HIV test results can take one to two weeks to come back from a lab.

Oral Fluid Tests

Use oral fluid (not saliva) that is collected from the mouth using a special collection device. This is an EIA antibody test similar to the standard blood EIA test. A follow-up confirmatory Western Blot uses the same oral fluid sample. This test requires up to 2 weeks for results.

Rapid Tests

A rapid test is a screening test that produces very quick results, in approximately 20 minutes. Rapid tests use blood from a finger stick, or oral fluid to look for the presence of antibodies to HIV. Results are given as “reactive” or “non-reactive,” not negative or positive. As is true for all screening tests, a reactive rapid HIV test result must be confirmed with a follow-up confirmatory test before a final diagnosis of infection can be made.

The Florida HIV/AIDS Hotline is the statewide resource for HIV/AIDS-related

- Information
- Community referrals
- Supportive telephone counseling

Hotline numbers are accessible only from within the state of Florida. The Hotline is open 8 a.m.– 9 p.m., Monday thru Friday and 10:30 a.m.– 6:30 p.m. on Saturdays. They are closed on Sundays and state holidays. Recorded information is available after hours.

- 1-800-FLA-AIDS—English
- 1-800-545-SIDA—Spanish
- 1-800-AIDS-101—Creole
- 1-888-503-7118—TDD/TTY

TEXT your zip code to (477493) to find out information about HIV test sites in the state of Florida.



ADDITIONAL COMMUNITY RESOURCES

MEDICAL CARE

Bert Fish Medical Center

Charity Care Program (386) 424-6591

Children's Medical Services – Pediatric HIV Clinic

– Serving clients aged Newborn- 21 years

Daytona (386) 238-4980

Florida Department of Health in Flagler County

Information/Appointments (386) 437-7350

Florida Department of Health in Volusia County

Daytona Main Clinic – Information and Appointments (386) 274-0500

DeLand Clinic – Information and Appointments (386) 822 6215

Financial Eligibility (386) 274-0500 Ext. 0514

HIV Counseling and Testing (386) 274-0634

Halifax Managed Health Care Assistance

Patient Assistance (386) 254-4019

Northeast Florida Health Services (WVHA)

DeLand (386) 738-2422

Deltona (386) 532-0515

Pierson (386) 749-9449

Veterans Administration (VA)

Daytona Outpatient Clinic (386) 323 7500

TRANSPORTATION

Driver's Licenses and ID Cards

Daytona Beach (386) 238-3141

DeLand (386) 736-5326

New Smyrna Beach (386) 424-2055



VOTRAN

Daytona Beach	(386) 761-7700
DeLand	(386) 943-7033
New Smyrna Beach	(386) 424-6800

HOUSING

Catholic Charities of Daytona	(386) 255-6521
Family Renew Community (Transitional Housing)	(386) 239-0861
Halifax Urban Ministries (Limited emergency shelter)	(386) 252-0156
Mid-Florida Housing Partnership	(386) 274-4441
Neighborhood Center of West Volusia (Emergency shelter)	(386) 734-8120
Salvation Army (Emergency Shelter)	(386) 255-2594
Section 8	
Daytona	(386) 254-4648 Ext. 5955
DeLand	(386) 736-5955
New Smyrna Beach	(386) 423-3375 Ext. 5955
Volusia County – Housing Division	(386) 254-4648 Ext. 2958
<i>Down-payment and closing cost assistance for low-income, first time home buyers</i>	
Volusia/Flagler Coalition for the Homeless	(386) 252-9400

FOOD

Food Assistance/Medicaid/Temporary Cash Assistance for Needy Families	
Daytona Beach, 210 N. Palmetto Ave.	(386) 238-3100
DeLand, 1340 S. Woodland Blvd.	(386) 822-6100
Deltona, 767 Fort Smith Blvd.	(386) 860-7100
New Smyrna Beach, 161 N. Causeway	(386) 424-2752
Bunnell, 105 S. Bacher St.	(386) 437-7330
Halifax Urban Ministries (Food Bank)	(386) 252-0156
Jewish Federation of Volusia and Flagler (Food Bank)	(386) 672-0294
Second Harvest Food Bank	(386) 257-4499

MENTAL HEALTH SERVICES

Mental Health Association of Volusia County	(386) 252-5785
Responsible Choices Outreach Center	(386) 248-2228

SUBSTANCE USE/ABUSE TREATMENT

Salvation Army (Residential Treatment)	(386) 236-2020
Haven Recovery Center (Residential Treatment)	(386) 258-5050
Stewart Marchman Treatment Center (Residential)	(386) 947-1301
Community Outreach Services (Transitional)	(386) 736-0420



ADDITIONAL COMMUNITY RESOURCES

(CONTINUED)

EMERGENCY FINANCIAL ASSISTANCE

- Halifax Urban Ministries (386) 252-0156
- Salvation Army (386) 492-5907

VOLUSIA COUNTY – HUMAN SERVICES

Indigent Burial, Low-income Home Energy Assistance, Rent/Mortgage and Utilities Assistance, Dental Referrals, Transportation Assistance, Section 8

- Daytona Beach (386) 254-4675
- DeLand (386) 736-5956

OTHER SERVICES

- Alpha Pregnancy Center (386) 586 0210
- CFCDC - Springhill Resource Center (386) 740-0808
- Community Legal Services of Mid-Florida (386) 258-5600
- Community Partnership for Children (386) 238-4900
- Consumer Advisory Group (for Ryan White services) (386) 258-3441
- Deaf & Hard of Hearing Services (386) 257-1700
- TDD: (386) 257-3600

Domestic Abuse Council

- (Shelter and transitional housing) (386) 257-2297

Family Life Center

- (Domestic Violence shelter in Bunnell) (386) 437-3505

First Call for Help

- (386) 253-0564 or 2-1-1

Goodwill Self-Sufficiency Center

- (Job placement services) (386) 258-8585





INTERNET RESOURCES

- Access to U.S. HIV/AIDS Information www.aids.gov
- Act Against AIDS www.nineandahalfminutes.org
- AIDSUnited..... www.aidsunited.org
- AIDS and AIDS Prevention Information www.aids.org
- AIDS Healthcare Foundation www.aidshealth.org
- American Foundation for AIDS Research www.amfar.org
- American Red Cross www.redcross.org
- CDC AIDS Clearinghouse www.cdcnpin.org
- Centers for Disease Control and Prevention www.cdc.gov
- Centers for Medicare and Medicaid Services www.cms.hhs.gov
- Department of Health and Human Services www.hivatis.org
- Drug Information Network www.druginfonet.com
- Extensive Treatment Information www.aidsmeds.com
- Florida AIDS Action www.floridaaidsaction.org
- Florida Department of Health
Division of HIV/AIDS www.floridaaids.org
- Florida Medicaid www.floridamedicaid.com
- Florida Rural Legal Services www.frls.org
- HIV and Hepatitis www.hivandhepatitis.com
- HIV In Site <http://hivinsite.ucsf.edu>
- John Hopkins University—HIV/AIDS www.Hopkins-aids.edu
- Kaiser Family Network www.kaisernetwork.org
- National AIDS Advocacy Project www.natap.org

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INTERNET RESOURCES

(CONTINUED)

National Association of People with AIDS (NAPWA)	www.napwa.org
National Minority AIDS Council	www.nmac.org
Outreach Community Care Network	www.outreachinc.org
Partnership for Comprehensive HIV/AIDS Planning	www.pchap.net
Positive Healthcare	www.aidshealth.org
POZ Magazine	www.poz.com
Project Inform	www.projectinform.org
Stewart-Marchman-Act Behavioral Healthcare....	www.smabehavioral.org
The AIDS Institute	www.theaidsinstitute.org
Florida Department of Health in Volusia County ...	www.volusiahealth.com
Volusia/Flagler Minority AIDS Network.....	www.minorityaidsnetwork.org
Web MD	www.webmd.com
“We Make the Change”	www.wemakethechange.com





UNDERSTANDING YOUR LAB RESULTS

Laboratory results are an invaluable tool for doctors to fully evaluate a patient's condition.

Complete Blood Count (CBC)

The CBC is a very common blood test. The results can tell your doctor if you have conditions such as anemia or neutropenia. It can also indicate whether you are fighting an infection, or at risk for abnormal bleeding.

CD4 Count (T lymphocyte)

The CD4 count is a snapshot of how well your immune system is working. CD4 cells are a type of white blood cell that fights infections. HIV uses the CD4 cells to make copies of it's self. This process destroys the CD4 cell. A CD4 Count is done every 3 to 4 months – more often if it is low or decreasing. A low CD4 count is one of the signs that indicate an HIV positive person requires treatment.

HIV Viral Load (HIV RNA)

This test measures the amount of HIV virus in a millimeter of blood. From the start of infection, HIV reproduces continuously and rapidly. On average, 10 billion new copies of the virus are made each day in an HIV positive person.

Undetectable Viral Load

The goal of HIV treatment is viral suppression. This is achieved with a viral load that is undetectable or <48 copies per ml. Viral suppression is achieved by compliance with anti-retroviral therapy (HAART). Currently, there is no cure for HIV. An undetectable viral load simply means that your treatment is working.



COMMON MEDICAL TERMS

Anemia

Anemia is a condition characterized by abnormally low levels of healthy red blood cells or hemoglobin (the component of red blood cells that delivers oxygen to tissues throughout the body). Anemia can be mild, moderate, or severe enough to lead to life-threatening complications. More than 400 different types of anemia have been identified. Many of them are rare. Treatment for anemia is specific to the type anemia identified.

Cytomegalovirus (CMV)

CMV is a virus. Approximately 1/2 of all people in industrialized nations are infected with it. More than 75% of all HIV-infected people carry the virus. However, only a small percentage of CMV infected people will actually develop CMV disease and experience symptoms. A simple blood test can tell your doctor if you are infected with CMV.

Herpes

Herpes is a general term for a type of virus. The herpes simplex virus-1 (HSV-1) causes oral herpes; both HSV-1 and HSV-2 cause genital herpes. Presently, Herpes cannot be cured. However, there are treatments available to reduce outbreaks. Laboratory tests can detect whether you are infected with the herpes viruses.

Meningococcal Disease

Meningococcal disease is caused by bacteria. It is spread person-to-person through the exchange of respiratory and throat secretions (e.g., by coughing, kissing, or sharing eating utensils). The most common symptoms are high fever, chills, lethargy, and a rash. If meningitis is present, the symptoms will also include headache and neck stiffness (which may not be present in infants); seizures may also occur. In overwhelming meningococcal infections, shock, coma, and death can follow within several hours, even with appropriate medical treatment.

- Meningococcal Vaccination (MCV4) (Prevents Bacterial Meningitis)
According to CDC (June 24, 2009), persons aged 2-55 years who are at increased risk for meningococcal disease need to be vaccinated.

(CONTINUED)

COMMON MEDICAL TERMS

(CONTINUED)

Meningitis

Meningitis is a serious infection of the brain and spinal column that “can” occur in people living with HIV. It is potentially life-threatening and has a high mortality rate if untreated. The most common symptoms are headache and neck stiffness associated with fever, confusion, vomiting, and an inability to tolerate light (photophobia) or loud noises (phonophobia). People with compromised immune systems, particularly HIV-positive people with low CD4 cell counts, are more likely to experience meningitis.

- Haemophilus Influenzae Vaccine (Prevents Bacterial Meningitis)
HIV positive adults and their health care providers should discuss whether immunization against Haemophilus Influenzae is needed.

Mycobacterium Avium Complex (MAC)

MAC is a type of bacterial infection that can cause life-threatening symptoms in people who have compromised immune systems. Symptoms of MAC include fever, drenching sweats, diarrhea, weight loss, abdominal pain, fatigue, weakness, anemia, neutropenia, skin lesions, and pneumonia may also occur. Diagnosis is usually made through blood cultures, or cultures of other bodily fluids such as sputum. Treatment for MAC involves taking a combination of antibiotics.

Neutropenia

Neutropenia is a blood disorder characterized by an abnormally low number of neutrophils (the most important type of white blood cell) in the blood. Neutrophils serve as the primary defense against infections by destroying bacteria in the blood. Hence, patients with neutropenia are more susceptible to bacterial infections and, without prompt medical attention, the condition may become life-threatening.

Opportunistic Infections (OI's)

HIV weakens the body's immune system that normally fights off infection. People with HIV are vulnerable to infections and malignancies that are called 'opportunistic infections' because they take advantage of the opportunity offered by a weakened immune system.

COMMON MEDICAL TERMS

(CONTINUED)

Pneumocystis Carinii Pneumonia (PCP)

PCP once was the major cause of death for people with HIV. But now, it is possible to prevent or treat most cases. The key to surviving PCP is early treatment. The first signs of PCP are difficulty breathing, fever and a dry cough. In HIV-infected infants, the peak incidence of PCP pneumonia is at 3 to 6 months of age. This pneumonia can occur in HIV-infected children younger than one year, regardless of the CD4+ lymphocyte count (unlike in HIV-infected adults).

Thrush

Thrush is caused by a fungus called *Candida*. A small amount of this fungus lives in your mouth most of the time. It is usually kept in check by your immune system and other types of germs that also normally live in your mouth. When your immune system is weak the fungus can grow, leading to sores in your mouth and on your tongue. Thrush appears as whitish, velvety lesions in the mouth and on the tongue. Underneath the whitish material, there is red tissue that may bleed easily. The lesions can slowly increase in number and size. In HIV-positive people, oral thrush can occur at any time, regardless of their CD4 cell counts. The more the immune system becomes damaged, oral thrush and vaginal yeast infections are more likely to occur and recur more frequently.

Toxoplasmosis

Toxoplasmosis is caused by a parasite. Toxoplasmosis is considered to be the third leading cause of death attributed to food borne illness in the United States. Anyone with HIV should be aware that toxoplasmosis can have severe consequences for them. If you have HIV, it is important to talk to your health care provider about getting a blood test to determine if you have been infected with Toxoplasmosis.

Tuberculosis (TB)

Tuberculosis is an infection caused by bacteria. TB usually affects the lungs, but sometimes can affect other organs. TB is a very serious disease worldwide & kills more HIV positive persons than any other disease. TB is spread from one person to another through the air. There is a simple skin test for TB. People with HIV should be tested annually to find out if they have become infected.

NOTES





PCHAP
PARTNERSHIP FOR
COMPREHENSIVE
HIV/AIDS PLANNING

 **HEALTH PLANNING
COUNCIL**
OF NORTHEAST FLORIDA

