

2013 Needs Assessment Disparities/Barriers to Care Analysis & Evaluation

During 12 months prior to the 2013 Needs Assessment Survey (April/May 2013), virtually all respondents (96%) were receiving some form of care, including but not limited to having had a CD4 count or viral load test. Among the 4% of respondents (17) who **did not receive care**, multiple reasons for not receiving care were offered. A variety of reasons were offered, some of which could lend themselves to intervention, such as “I could not pay for services”, “I did not know where to go”, and “I had a bad experience with medical staff” (Question 15).

However, some barriers were less directly or readily amenable to corrective action on the part of the Area 12 Ryan White System of Care. Examples of these include, “I did not feel sick” (though better education about taking meds could help overcome this barrier), “I did not want people to know I have HIV”, and “I was not ready to deal with having HIV”. Differences according to race/ethnicity were unremarkable (data not shown).

15. If you did not get HIV/AIDS medical care during the part 12 months, please indicate the reason/s why?		
Answer Options	Response Percent	Response Count
This does not apply to me. I did get HIV/AIDS related medical care in the past 12 months.	96%	160
I was depressed	2%	4
I had a bad experience with the medical staff	2%	3
I could not pay for services	1%	2
I did not want people to know that I have HIV	1%	2
I did not know where to go	1%	1
I could not get an appointment	1%	1
I could not get transportation	1%	1
I was not ready to deal with having HIV	1%	1
I did not feel sick	1%	1
I could not get time off work	0%	0
I could not get childcare	0%	0
Other (please specify)	1%	1
<i>answered question</i>		167
<i>skipped question</i>		7

174

15. If you did not get HIV/AIDS medical care during the part 12 months, please indicate the reason/s why?		
Answer Options	Response Percent	Response Count
Other (please specify)	1%	1
no insurance for medicine		

The following page shows replies from respondents that **received care**, but encountered barriers getting some needed services. Excluding those who did not need a specific service, the majority of respondents received needed specific services. 102 respondents (59%) reported no barrier to services. Of the 72 who indicated they experienced one or more barriers, 13% did not know where to receive services (Question 38). This could probably be addressed via education. The Speakers Bureau could also be effective in reducing stigma, which underlies not wanting others to know the respondent was HIV-positive (11% of those expressing barriers). *Area 12 Stigma is 3 points higher than the state average.* 12% (15) indicated depression as a barrier, of those expressing this barrier only about half (8) expressed a need for Mental Health services. However, the degree of clinical or sub-clinical depression was not determined. "Other" barrier responses are listed individually on the next page.

38. What were some barriers to you getting the services you needed during the past 12 months? (Mark all that apply)		
Answer Options	Response Percent	Response Count
This does not apply to me. I did get the services I needed during the last 12 months.	56%	93
I could not pay for services	15%	19
I did not know where to get services	13%	17
I could not get transportation	12%	16
I was depressed	12%	15
I had a bad experience with the staff	11%	14
I did not want people to know that I have HIV	11%	14
I did not qualify for services	9%	12
I could not get an appointment	2%	2
I could not get time off work	2%	2
I could not get childcare	1%	1
Services were not in my language	0%	0
Other (please specify) - see below	13%	17
<i>answered question</i>		165
<i>skipped question</i>		9
<i># of barriers expressed</i>		129

38. What were some barriers to you getting the services you needed during the past 12 months? (Mark all that apply) - Other		
Answer Options	Response Percent	Response Count
Other (please specify)	10%	17
housing is not available to me because i live in another county		
told everyone where I lived had AIDS		
dental checkups/cleanings are only done if you have a problem		
maid service		
living situation in flux		
I do not have access to an online computer and no transportation access is sporadic I seriously need transportation		
I could not continue to get co-pays taken care of due to budget cuts. My co-pays are not at least \$9 each, but when you add up all the co-pays I end up paying \$40 which I did not pay before and adds strain to my already strained finances. Thank You		
Could not go to the Dentist I have been using for over 15 years "Dr Sipp"		
My Dr not covered		
no feedback from people at outreach! very disappointed!		
service not offered		
Food vouchers are no longer available was the last info I received around October 2012		
Copay not paid < \$10		
I find Outreach counselors not informed on these subjects. too much "turn over" at facility		
even though I received outreach, I am very close to making too much income because they count my husband's + mine. I'm afraid when I'm reviewed in June, I won't be able to get services.		
was really never helped		
backstabbed health department saying I make too much money happened after I complained about some workers doing a poor job		