January 5, 2015

[Property Owner’s Name or Occupant]  
[Address]  
[City, State, Zip Code]  

RE: Dover Lane Subdivision Public Water System # 3644309  
Margaret Grasso, Owner

Dear Property Owner or Occupant:

The purpose of this letter is to invite you to a public meeting to discuss the Dover Lane Subdivision community water system, its anticipated closure, and how it may affect you.

The Florida Department of Health in Volusia County ("Health Department") is the regulatory agency for water systems such as Dover Lane. The purpose of regulation is to ensure the quality and safety of water being provided by licensed water providers such as Mrs. Grasso. Over many years, the owner of the water system has repeatedly failed to comply with the Safe Drinking Water Act regulations and has been non-compliant with the Health Department's many attempts to bring her into voluntary compliance. Unapproved modifications have been made to the water system, routine water quality testing has not been completed and she has failed to maintain her permits, citing an inability to pay.

Unfortunately, the persistent non-compliance by Ms. Grasso’s business has forced the Health Department to revoke her operating permit. Further enforcement action is anticipated to permanently close the Dover Lane Subdivision Public Water System.

The Health Department will be hosting a meeting to discuss the current situation and the expected consequences of the water provider’s non-compliance at the Thomas C. Kelly Administration Center, Training Room 1 (First Floor), 123 West Indiana Avenue, Deland, on WEDNESDAY, JANUARY 21, 2015 at 6 PM.

If you are unable to attend the meeting, please log on to http://volusia.floridahealth.gov/programs-and-services/environmental-health/local-investigations/index.html and click on "Dover Lane PWS", or you may call the health department at (386) 736-5436. This letter is in regard to the water supply for the entire Dover Lane Subdivision.

Sincerely,

Bonita J. Sorensen, MD, MBA  
Director  
Volusia County Health Department